

Government of Pakistan

Ministry of Commerce National Tariff Commission

Dated: 4th March, 2019

Tender Notice for Web Application Hosting Service

National Tariff Commission (NTC) is an autonomous investigation authority of Government of Pakistan on trade and tariff matters. Commission administers trade remedy laws against dumped and subsidized imports of goods hurting Pakistan's domestic industry. NTC also conducts safeguard investigations against surge in imports. All such proceedings are carried out in conformity with a rule-based international trading system. NTC also advises the Government on issues related to Pakistan's industry competitiveness, promotion of exports and customs tariff rationalization.

Scope of the Work & Technical Specifications;

NTC invites bids from IT service providers having registration with tax authorities to provide web application hosting services on mutualize server or any hosting provider dedicated server or cloud services. Detail specifications and biding terms and condition can be obtained from the office or from official website "www.ntc.gov.pk" free of cost. The Service provider should support NTC for Installation of application and migration of data from the existing service provider as per following:

- 1) The Web Servers should be preferably Windows Server 2012 or above.
- 2) Web Server Apache with PHP 5.6 +, Laravel 4.2.19, MySQL 5.5+.
- 3) 1VCPU, 2GB RAM and 30 GB storage with provision for enhancement whenever required.
- 4) The bidder should provide 24x7x365 days uninterrupted service and should ensure that backup is taken on a daily basis.
- 5) The Bidder should ensure various levels of security certificates like SSL or https.

General Instructions

- 1) Bidder should mention its name, business address, telephone, name of contact person, GST and NTN.
- 2) Rate quoted should be inclusive of the cost of Services, manpower cost, Printing, Transportation, maintenance for a minimum onward period of 1 year, inclusive of charges of GST and other taxes as applicable.
- 3) Offer price/quoted price should mention in rupees and dollar as well.
- Payment of services will be made on quarterly basis after deduction of all government taxes/ levies and agreement will be made on annual basis.
- 4) Reimbursement of security deposit / amount shall be made after the expiry of service level agreement (SLA).
- 5) Conditional offer submitted by bidder or submitted by fax/email will not be accepted.
- 6) All bids should reach the undersigned at the given address by March,20 2019, 2:00 PM and will be opened on the same date and venue at 02:30 p.m. in presence of bidders or their authorized representatives.
- 7) NTC has the right to reject the bids in light of the provisions of Rule 33 (1) of Public Procurement Rules, 2004.
- 8) Each Bidders shall furnish, Earnest Money Deposit (EMD) equal of 5% of the bid (refundable) through any mode of payment-Pay order, draft etc. in favour of National Tariff Commission, Islamabad.